

CMSA
CASE MANAGEMENT SOCIETY OF AMERICA
The Rio Grande Chapter
PO Box 30092
Albuquerque, NM 87190-0092

The Link

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**The Rio Grande Chapter of
The Case Management Society
of America**

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web sites

Local
www.cmsanm.com

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www.cmsa.org

Calendar of Events

The Rio Grande Chapter of CMSA meets monthly on the **THIRD** Thursday of the month. Breakfast Meetings are held at the Best Western Rio Grande Inn located just off I-40 west-bound, take the Rio Grande exit and go south (left). The meeting is in the Aztec Room which is directly west of the Starbucks on the right (west) side of Rio Grande, south of the hotel, not in the main building. Plenty of parking on the north side of the building. Phone: 401-4872. Join us for a breakfast buffet starting at 7:30 and the presentation from 7:45 to 8:45 a.m. RSVP to Gloria Martinez-Newton via e-mail: havencare@qwest.net or phone: 275-2275 **by NOON Monday prior to the meeting.**

2008 MEETING SCHEDULE

- ★ **Nov 11: Free Evening CEUs- 5:30 pm - 7:30 pm** at Embassy Suites Hotel
Speaker: Nancy Skinner, RN-BC CCM
Topic: Case Discussion: Continuing Therapy for Appropriate UA/ NSTEMI Patients in the Outpatient Setting.
- ★ **November 20:** Topic: "Saeboflex Therapy in the Treatment of Stroke Patients", Sponsor: HealthSouth, Speaker is Mary Schmodit, OT



**DON'T MISS OUR
ANNUAL CMSA HOLIDAY
CELEBRATION
on Thursday, December 11, 2008
At the ALBUQUERQUE COUNTRY CLUB
601 Laguna Blvd. SW, Albuquerque, NM**

(See details on Page 6 of LINK.)

In this Issue:

- **Page 2:** New & renewing Members, Nov/Dec meeting sponsors, Sharing information, presentation information, Email address
- **Page 3:** Gary's Corner and job opportunity
- **Page 4:** CMSA Board Member position descriptions ****Run for office****
- **Page 5:** Board/Officer Nomination Form
- **Page 6:** Case Manager of the year nomination form
- **Page 7:** CMSA Holiday Celebration Invitation

NEW AND RENEWING
MEMBERS

Elizabeth Burki
Celeste Deerinwater
Steve Gunnell
Elizabeth Hadley
Elizabeth Ramos
Gary Upton
Kris VanDeusen
Rebecca Barton
Maureen Fakinos
Stephanie Lew
Dianne Moore
Lynette Napier
Suzanne Shaffer
Monica Vickery

Sharing Information

- ★ Have you read an interesting article?
- ★ Do you have something you would like to share with other case managers?
- ★ Would you like to win a prize for contributing to the newsletter?

Contact Vicki Dahn 816-2279 or Vicki_Dahn@bcbsnm.com for more information or to reserve your spot in the newsletter, share your knowledge, and receive your prize!

***** NOTICE *****

All CMSA reimbursement requests must be received within 90 days of purchase. Send to: Karen Cooper, treasurer c/o CMSA Rio Grande Chapter, PO Box 30092, Albuquerque, NM 87190-0092. If questions, please contact Karen Cooper at 453-2390.

ANNOUNCING!!!

The Rio Grande Chapter of CMSA now has an Email address!

CMSANM@gmail.com



Special Thanks to our Nov and Dec Meeting Sponsors!



We need YOU!

Are you interested in doing a presentation EITHER for the MORNING meeting time or EVENING for our local chapter of CMSA? We'd LOVE to have you!

As Case Managers, we are eager to be educated about your products and services. Please remember that to meet our educational needs we do ask that you be able to provide a case management focus. Contact Patricia Heinzman for more information;
orthoqueen79@gmail.com .



Gary's Corner

From our President Elect, Gary Oppedahl

Whenever you meet someone try to get through these 4H's in the first conversation as a means to engage them, to activate your own listening and to find common ground.

H - History; ask them about their history

H - Hobbies; ask them what they like to do, what are their passions

H - Home; find out about their home life, kids, spouse

H - Hopes; what do they dream to do or become;

and I would add:

H - Help; how can you serve them, is there something you can do to encourage or add value to them as an action?

JOB OPPORTUNITY

Nurse Resolutions: Service Coordinator/Case Manager - Grants, NM ; Gallup,, NM & Farmington, NM

The Service Coordinator is responsible for managing members experiencing complex or catastrophic illness, injury and/or specialty illnesses such as diabetes, HIV, transplant, etc, to insure cost effective and efficient utilization of health services. She/he acts as a member advocate, seeking and coordinating creative solutions to member's health care needs without compromising quality of outcomes.

PRIMARY RESPONSIBILITIES:

1. Obtains an accurate member history.
2. Assesses clinical information to develop care plans including a member support system.
3. Establishes short and long term goals in collaboration with the member that meet the member's needs and the referral source's requirements.
4. Establishes working relationships with referral sources and community resources.

Nurse Resolutions: Utilization Management - Albuquerque

JOB SUMMARY: Performs technical and administrative work required to evaluate the necessity, appropriateness and efficiency of the use of medical services procedures and facilities. Licensed RN responsible for clinical review of all acute and subacute services for appropriateness based on medical criteria. This individual is responsible for the management of healthcare resources necessary and appropriate for achievement of desired acute and subacute outcomes and the coordination of alternative levels of care for membership.

PRIMARY RESPONSIBILITIES

1. Performs on-site and/or telephonic review of acute and subacute services.
2. Predicts and plans for patient's needs from pre-admission, through acute and subacute care and post-discharge, in collaboration with the member.
3. Utilizes pre-approved criteria and guidelines to validate medical necessity of continued stay and appropriateness of treatment and discharge planning.
4. Acts in conjunction with the appropriate manager(s) on a daily basis to assess the inpatient census for appropriate alternative health care service needs.
5. Coordinates with appropriate discharge planning team members, facility Utilization Management department, physicians and members to coordinate timely discharges.

Contact Dave@NurseResolutions.com or 888.411.2228. Toll Free; 407.557.2270. Fax

CMISA Board Positions

CMISA elections will be coming up soon, so please consider running for one of the offices on the board.

President

The President shall be the Chief Elected Officer of the Association and serve as Chair of both the Board of Directors/Executive Committee. The President shall serve as a non-voting ex-officio member of all committees, standing or otherwise, except for the Nominating Committee. The President serves as a voting member on those committees to which he/she is appointed a full member with voting privileges. He/She shall make all required appointments to Presidential Committees, task forces, and organizational representatives.

President-Elect

The President-Elect is the second highest ranking elected officer of the Association, and at the conclusion of the President's term of office, automatically succeeds to the office of President.

Duties, Responsibility and Authority: In the absence or incapacity of the President, performs the duties and exercises the powers of the President. Works closely with the current President to learn the duties of the Presidency to prepare to assume that office. Serves as a member of the Board of Directors / Executive Committee and other committees as assigned by the President. Represents the Chapter with other associations, industry groups, or other organizations as may be assigned by the President or Board of Directors / Executive Committee.

Vice President

The Vice Presidents is a key member of the President's "Cabinet" and as such serves as a member of the Executive Committee and assists the President in the performance of his/her duties.

Duties, Responsibility and Authority:

Serves as member of the Board of Directors / Executive. Serves as chair or appointed member, nonvoting ex-officio member or oversight member to other Chapter committees as assigned by the President. Performs such other duties and assumes such responsibilities as may be assigned by the President or Board of Directors / Executive Committee.

Secretary

The Secretary is a key member of the President's "Cabinet" and as such serves as a member of the Executive Committee and assists the President in the performance of his/her duties. He/She is the official "keeper of the records".

Duties, Responsibility and Authority:

Serves as member of the Board of Directors / Executive Committee.

Attends all meetings of the members of the Chapter, Executive Committee and ensures that attendance, votes and proceedings of the meetings are recorded and maintained in the permanent records of the Chapter.

Assures that staff maintains custody of the corporate seal of the Chapter and affixes the same to any instrument requiring it.

Attests the seal by his/her signature. Conducts roll call of Membership, Board of Directors / Executive Committee meetings for the official records and to establish the presence of a quorum. Ensures that copies of the minutes of the Executive Committee meetings are approved by those bodies and provided to the officers and directors as appropriate. Performs such other duties and assumes such responsibilities as may be assigned by the President or Board of Directors / Executive Committee.

Treasurer

The Treasurer is a key member of the President's "Cabinet", and as such serves as a member of the Executive Committee and assists the President in the performance of his/her duties. Ensures the integrity of the fiscal affairs of the Association.

Duties, Responsibilities and Authority:

Serves as member of the Executive Committee.

In conjunction with management staff, ensures that the Chapter maintains accurate financial records. In conjunction with management staff, reviews Chapter expenditures and financial status on a regular basis to ensure overall fiscal integrity. Ensures that regular financial reports are submitted to the Board of Directors / Executive Committee and presents an annual financial report to the membership. Submits the financial accounts of the Chapter to an annual independent audit as needed. Performs other duties assigned by the President or Board of Directors / Executive Committee, which may include serving as chair or member of other committees (must be a member of the Seminar Committee).

Member-at-large

The two Members-at-Large are elected by the membership to the Board for a two year term. They represent the members needs to the Board and the Executive Committee.

Past President

The Past President position is that of advisor to and diplomat for the Chapter. The Past President serves as a member of the Board of Directors.

Duties, Responsibility and Authority:

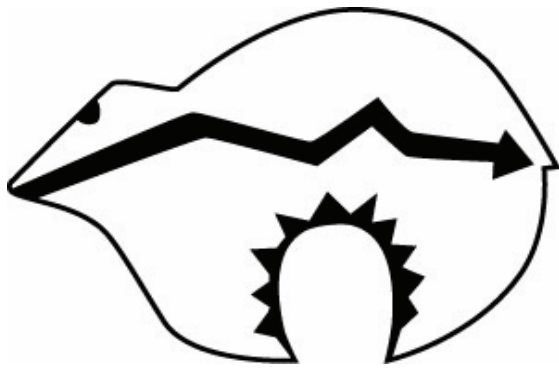
Serves as advisor to the acting President of the Chapter.

Oversees special projects of the Chapter.

Supports and defends policies and programs adopted by the membership, Board of Directors / Executive Committee.

Promotes interest and active participation in the Association on the part of the membership.

Assumes a key role in the orientation and transition of the President-Elect to the duties of the President



Rio Grande Chapter
PO Box 30092
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 www.cmsanm.com

Rio Grande Chapter of CMSA
Officer Nomination Form for 2009

Please use this form to nominate someone (or yourself) to be an officer in the CMSA – Rio Grande Chapter. To be an officer, the nominee must be a member of CMSA. If you are not currently a member, you may join prior to taking office. If you are nominating someone, please ask him or her if they are interested, so that they are aware of the nomination. Please return the completed nomination form to a current officer or mail to:

CMSA – Rio Grande Chapter
 PO Box 30092
 Albuquerque, NM 87190-0092

OR send via Fax to 291-9701

If you have questions, please contact Carla Metzner, President at 505 272-6171 or via e-mail to cmmetzner@salud.unm.edu
 Thank you for your interest in serving, or in nominating someone for a position in CMSA.

Print this page and forward it as indicated above.

Name of person being nominated: _____

Nominee's Address: _____

Nominee's Phone Number: _____

Position requested: _____

President-Elect [] Vice President [] Secretary [] Treasurer in Training [] Secretary Treasurer
 Member-at Large (Board Director Position) [] Member-at-Large (Board Director Position) []

Please give a brief statement about what would make this individual an excellent candidate for this position

Your Signature: _____ Your Phone #: _____ Date: _____

Elections will be held on January 15, 2009.

Please submit your nomination by December 31, 2008.



NM Rio Grande Chapter of CMSA
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**New Mexico Rio Grande Chapter of CMSA
2008 Case Manager of the Year
Nomination Form
(Deadline December 1st, 2008)**

Nominee:	
Place of Employment:	
Telephone:	
Nominator:	
Telephone:	

What makes this nominee *UNIQUE, DIFFERENT, SPECIAL, or OUTSTANDING* ?

Submit completed form to NM Rio Grande Chapter of CMSA by e-mailing to ElizRamos@aol.com or faxing to 505-298-3412. Nominees will be recognized and the winner will be announced at the Holiday Celebration on Thursday, December 11th. Please contact Elizabeth at above e-mail or 505-228-2238 with any questions.

*The NM Rio Grande Chapter of CMSA
Cordially Invites You*

to attend

THE ANNUAL HOLIDAY CELEBRATION

Thursday, December 11, 2008

being held at

THE ALBUQUERQUE COUNTRY CLUB

601 Laguna Blvd. SW, Albuquerque, NM

Phone: 247-4111



Social Hour with a "no host" bar begins at 5:00 pm

Dinner will be served at 6:30 pm

MENU CHOICES FOR DINNER:

Breast of Chicken Florentine

Roast Prime Rib of Beef Au Jus

Baked Orange Roughy topped with Snow Crab

Dinner included salad, potato, vegetable, rolls coffee or tea, and dessert

PLEASE RSVP WITH CHOICE OF MEAL

BY NOON ON DECEMBER 5, 2008

TO: Gloria Martinez-Newton at: havencare@qwest.net or

Call: 275-2275

[Please also let Gloria know if you are not able to attend

after reserving your place

or you will be billed for the cancellation

as we are billed for the numbers reserved]

There is a \$30.00 charge for non-members,

Members are free.

SPECIAL FEATURE:

CMSA will be holding a silent auction during the celebration...

Proceeds will go to:

Barrett House, Roadrunner Food Bank, and All Faith's Receiving Home

Please contact Monica Vickery at mmvickery@salud.unm.edu

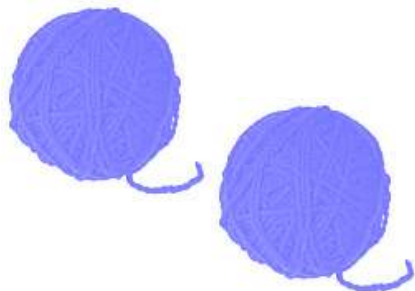
with your item to be auctioned.



NM Rio Grande Chapter

Thank you to our 2008 CMSA Seminar Sponsors!

Three Skein Package Sponsors:



Two Skein Package Sponsor:



One Skein Package Sponsors:



Case Management Week Celebration

Hour Sponsor:



Seminar Breakfast or Lunch

Sponsors:



Seminar Break Sponsors:



Transitional Learning Center