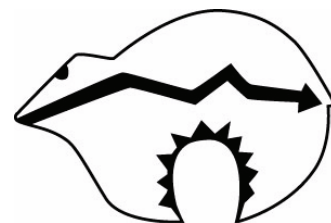




September to December 2009
Volume 10 Issue 4

NM Rio Grande Chapter of CMSA
PO Box 30092
Albuquerque, NM 87190-0092
www.cmsanm.com

The Link is a publication of **NM Rio Grande Chapter of CMSA**
Newsletter Committee Chair
Monica Vickery
(505) 323-5569



The Link

NM Rio Grande Chapter of CMSA meets monthly on the **THIRD** Thursday of the month.

Our last Breakfast meeting this year will be held at the **NEW MEXICO VETERANS' MEMORIAL CONFERENCE CENTER**. The monthly breakfast meeting is located near the Gibson gate of Kirtland Air Force Base (Gibson & Louisiana). Less than one block north of Gibson and on the east side of Louisiana. As you drive into the Memorial, the entrance to the conference center is on the left hand side. There is plenty of parking. The meeting is open to **ALL CASE MANAGERS** and is held the **3RD THURSDAY** of each month. **BREAKFAST SERVICE STARTS AT 7:30 AM** and the **EDUCATIONAL PRESENTATION BEGINS AT 7:45 AM**. For CMSA members, there is no charge. For non-members, the charge is \$20 to cover our costs. If your attending for the first time, there is no charge.

RSVP to Gloria Martinez-Newton via e-mail: glonewt-havencare@qwestoffice.net . or phone: 275-2275
by NOON Monday prior to the meeting.

This will be our LAST meeting at this venue, Please stay tuned for the location of January's meeting!

Board of Directors

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(505) 828-3918
gary@tbahcs.com
- **PRESIDENT— ELECT**
Linda Lunn
505 232-3311
LLUNN@heritagehomehealthcare.com
- **VICE PRESIDENT**
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Elizramos@aol.com
- **PAST PRESIDENT**
Carla Metzner
(505) 272-6171
cmmetzner@salud.unm.edu

Calendar of Events

2009 Breakfast Program Schedule

- **November 19 Speaker: John Stanford of Sanofi Aventis**
Topic: Diabetes Management
- **There will be no December meeting as the Holiday Celebration takes its place.**
- **December 10 2009-**
NM Rio Grande Chapter of CMSA Annual
Holiday Celebration
Albuquerque Country Club

In this Issue:

- **Page 2:** New Members, Meeting sponsors, Sharing information, Email address
- **Page 3:** Opportunities
- **Page 4:** 2009 NM Rio Grande Chapter of CMSA Annual Holiday Celebration
- **Page 5-7:** Officers and Roles for upcoming elections
- **Page 7:** Contest!!!!!!
- **Page 8:** Gary's Corner and Contacts
- **Page 9:** 2009 NM Rio Grande Chapter of CMSA Conference Sponsors
- **Page 10:** Grant writers needed and CMSA National Resources

web sites

Local
www.cmsanm.com

National
www.cmsa.org

NEW & RENEWING MEMBERS

Kathleen Boyce
Elizabeth Burki
Roxene Crawford
Mary Galvez
Elizabeth Hadley
Frances Handler
Dianne Moore
Lynette Napier
Elizabeth Ramos
Suzanne Shaffer
Gary Upton
Kris VanDeusen
Pat Williams
Deanna Ziemba

Sharing Information

- Have you read an interesting article lately?
- Do you have something you would like to share with other case managers?
- Would you like to win a prize for contributing to the newsletter?

Contact Monica Vickery at 505-272-4179 or mmvickery@salud.unm.edu for more information or to reserve your spot in the newsletter, share your knowledge,

*** NOTICE ***

All CMSA reimbursement requests must be received within 90 days of purchase. Send to: Linda Beaty. Please call 944-5362 for address or questions.

NM Rio Grande Chapter of
CMSA

Emails:

CMSANM@gmail.com

Gary@tbabhcs.com

Special Thanks to our Meeting Sponsors!



**We need
YOU!**

**Are you
interested in doing a presentation
EITHER for the MORNING meeting
time or EVENING for our local
chapter of CMSA?
We'd LOVE to have you!**

As Case Managers, we are eager to be educated about your products and services. Please remember that to meet our educational needs we do ask that you be able to provide a case management focus.

Contact Patricia Heinzman for more information;

orthoqueen79@gmail.com .

Opportunities

Do you have a vacancy? Advertise it here and on the website!

The NM Rio Grande Chapter of CMSA prices per month for advertising job postings on our website and for putting these same job postings in our bi-monthly newsletter are:

1/4 page = \$100.00/month on website and per issue of newsletter
1/2 page = \$200.00/month on website and per issue of newsletter
1 page = \$400.00/month on website and per issue of newsletter

Your company's logo and/or advertisement will be in **FULL COLOR**

Our newsletter is electronically submitted to 120+ case management professionals.

If you wish to post a job opportunity on our website and newsletter please contact Michelle Tirado at 505) 846-3629 or michelle.tirado@kirtland.af.mil

I am a professional recruiter looking for an RN to fill a Case Manager position with hospital Case Management, and Acute Care. Even if you are not currently looking for a position of this particular type, my company is actively seeking candidates for a number of positions around the country and one of the best ways to fill these positions is through referrals from current or previous case managers.

If you know of someone that has qualifications as listed below, I would love to speak with them about this opportunity.

Position is in Albuquerque, NM

Case Manager

Perform clinical assessments of patients to determine their health care needs and appropriateness for admission. Responsible for the development, implementation, monitoring and updating of the hospital's admission process.

Responsibilities:

Coordinate the admission functions in keeping with the hospital's objectives for quality patient care and patient census goals.

Using the Apache assessment form, perform on-site clinical assessments of patients referred to the hospital.

Develop necessary admission and patient-day forecasts for the hospital

Maintain a state-of-the-art knowledge of areas of responsibility: develop and follow a program of continuing education.

Develop analysis of patient admission criteria, using established reporting mechanisms; provide data and statistics as required.

Work with department managers to establish services and programs in keeping with the hospital's objectives; provide ongoing evaluation of program effectiveness.

Qualifications

Bachelor's degree preferred, NM RN required, CCMC preferred, hospital Case Management experience preferred with strong clinical background required.

Benefits

Offer an attractive benefits package for full-time employment, including medical/dental insurance, life insurance, short-term disability, PTO, 401(k), tuition reimbursement and much more. Premium salaries commensurate with experience.

Regards,

Jessica Anderson

National Account Manager , Case Management Division , Healthcare Scouts

2269 Lee Road, Suite 200, Winter Park, FL 32789

Phone: 1.800.708.0605 x109

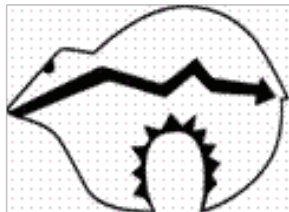
Fax: 1.877.478.6064

Cell: 407.797.5793

Website: www.healthcarescouts.com

Email: jessicaa@healthcarescouts.com

Happy Holidays



NM RIO GRANDE CHAPTER OF CMSA'S ANNUAL HOLIDAY CELEBRATION

Thursday, December 10th, 2009

at

THE ALBUQUERQUE COUNTRY CLUB

601 Laguna Boulevard, SW in Albuquerque, NM

Social Hour with a "no host" bar begins at 5:00pm

Dinner will be served at 6:30pm

MENU CHOICES FOR DINNER:

Stuffed Chicken Breast OR Roast Prime Rib OR Salmon
Dinner includes salad, potato, vegetable, rolls, coffee or tea, & dessert

PLEASE RSVP WITH CHOICE OF MEAL

BY NOON ON December 7th, 2009

Gloria Martinez-Newton at: glonetw-havencare@qwestoffice.net
or call her at 505-275-2275

*(Please let Gloria know if you are not able to attend after
reserving your place. No-shows will be billed \$35
as the Chapter is required to pay for the number of reservations)*

CMSA Members are free.

There is a \$35.00 charge for non-members.



Live entertainment

Silent Auction to benefit local charities

*(Please contact Monica Vickery at mmvickery@salud.unm.edu
with your item to be auctioned)*

2010 NM Rio Grande Chapter Case Manager of the Year



CALL FOR NM RIO GRANDE CHAPTER OF CMSA OFFICERS

WE NEED YOU AND YOUR UNIQUE TALENTS TO HELP US MAKE 2010 THE
BEST YEAR EVER FOR CMSA!

ELECTIONS FOR THE NM RIO GRANDE CHAPTER OF CMSA OFFICERS
ARE QUICKLY APPROACHING.

THE OFFICERS AND ROLES INCLUDE:

ROLE OF BOARD OFFICERS

The President shall be the Chief Elected Officer of the Association and serve as Chair of both the Board of Directors Executive Committee. The President shall serve as a non-voting ex-officio member of all committees, standing or otherwise, except for the Nominating Committee. The President serves as a voting member on those committees to which he/she is appointed a full member with voting privileges. He/She shall make all required appointments to Presidential Committees, task forces, and organizational representatives. The President shall exercise personal leadership in the motivation of other officers, board members, committee chairs, committee members, and membership, and influence the establishment of goals and objectives for the organization during the term of office. He/She shall act as spokesperson and inspirational leader.

Duties, Responsibility and Authority:

Presides at and attends all meetings of the members, Board of Directors / Executive Committee. Coordinates agenda material with the Executive Director. Sees that the Board of Directors / Executive Committee, and officers are kept fully informed on the conditions and operations of the Chapter. Works to see that basic policies and programs designed to further the goals and objectives of the Association are planned, formulated, presented to the Board of Directors / Executive Committee, and executed following Board approval. Appoints the chairs and members of Presidential Committees and task forces, outlines the purpose and duties of these committees and task forces, and monitors progress. Supports and defends policies and programs adopted by the membership, Board of Directors / Executive Committee. Promotes interest and active participation in the Association on the part of the membership and reports activities of the Board and Chapter to members by means of letters, publications or speeches. Acts as a spokesperson for the Association to the press, the public, legislative bodies, and related organizations. Presents an annual report at the annual membership meeting on the State of the Chapter. Exercises general supervision over the work and activities of the Chapter Board, Executive Committee and other Chapter committees. Sees that all orders and resolutions of the Board of Directors / Executive Committee are carried into effect. Assumes a key role in the orientation and transition of the President-Elect to the duties of the President.

The President-Elect is the second highest ranking elected officer of the Association, and at the conclusion of the President's term of office, automatically succeeds to the office of President.

Duties, Responsibility and Authority:

In the absence or incapacity of the President, performs the duties and exercises the powers of the President Works closely with the current President to learn the duties of the Presidency to prepare to assume that office. Serves as a member of the Board of Directors / Executive Committee and other committees as assigned by the President. Represents the Chapter with other associations, industry groups, or other organizations as may be assigned by the President or Board of Directors / Executive Committee.

Relationships:

Works closely with the President so as to fully understand the duties of that office and ensure a smooth transition.

Vice President

The Vice President is a key member of the President's "Cabinet" and as such serves as a member of the Executive Committee and assists the President in the performance of his/her duties.

Duties, Responsibility and Authority:

Serves as member of the Board of Directors / Executive. Serves as chair or appointed member, nonvoting ex-officio member or oversight member to other Chapter committees as assigned by the President. Performs such other duties and assumes such responsibilities as may be assigned by the President or Board of Directors / Executive Committee.

Relationships:

In partnership with the Executive Committee, maintains contact and reports Chapter developments to the President and Executive Committee.

Secretary

The Secretary is a key member of the President's "Cabinet" and as such serves as a member of the Executive Committee and assists the President in the performance of his/her duties. He/She is the official "keeper of the records".

Duties, Responsibility and Authority:

Serves as member of the Board of Directors / Executive Committee. Attends all meetings of the members of the Chapter, Executive Committee and ensures that attendance, votes and proceedings of the meetings are recorded and maintained in the permanent records of the Chapter. Assures that staff maintains custody of the corporate seal of the Chapter and affixes the same to any instrument requiring it. Attests the seal by his/her signature. Conducts roll call of Membership, Board of Directors / Executive Committee meetings for the official records and to establish the presence of a quorum. Ensures that copies of the minutes of the Executive Committee meetings are approved by those bodies and provided to the officers and directors as appropriate. Performs such other duties and assumes such responsibilities as may be assigned by the President or Board of Directors / Executive Committee.

Treasurer

The Treasurer is a key member of the President's "Cabinet", and as such serves as a member of the Executive Committee and assists the President in the performance of his/her duties. Ensures the integrity of the fiscal affairs of the Association.

Duties, Responsibilities and Authority:

Serves as member of the Executive Committee. In conjunction with management staff, ensures that the Chapter maintains accurate financial records. In conjunction with management staff, reviews Chapter expenditures and financial status on a regular basis to ensure overall fiscal integrity. Ensures that regular financial reports are submitted to the Board of Directors / Executive Committee and presents an annual financial report to the membership. Submits the financial accounts of the Chapter to an annual independent audit as needed. Performs other duties assigned by the President or Board of Directors / Executive Committee, which may include serving as chair or member of other committees (must be a member of the Seminar Committee).

Past President

The Past President position is that of advisor to and diplomat for the Chapter. The Past President serves as a member of the Executive Committee and Board of Directors / Executive Committee.

Duties, Responsibility and Authority:

Serves as advisor to the acting President of the Chapter. Oversees special projects of the Chapter Committee. Promotes interest and active participation in the Association on the part of the membership. Assumes a key role in the orientation and transition of the President-Elect to the duties of the President.

Relationships:

Responsible to the Board of Directors / Executive Committee and to the membership for seeing that the programs and policies of the Chapter reflect the needs and aspirations of the membership.

STRUCTURE OF THE EXECUTIVE COMMITTEE

The Executive Committee is outlined in the CMSA Bylaws and is made up of the President, President-Elect, Vice President, Secretary, Treasurer, Past President, and 2 Board Directors.

Members of the Executive Committee:

President:

The President is the Chapter's Chief Elected officer and is responsible to the membership for seeing that the programs and policies of the Chapter reflect the needs of the membership and further the practice of case management.

President-Elect:

The President-Elect is a transitional and preparatory role. The President-Elect may work closely with other associations, industry groups and organizations to further the collaborative work of the association. Additionally, the President-Elect provides oversight management to the committee, reporting those activities to the President.

Vice-President:

The Vice President is responsible for Chapter Development and Communications. The Vice-President serves in that liaison position, reporting to the President.

Secretary:

The Secretary of the Chapter is the official keeper of the records. It is the Secretary's responsibility to make sure that the minutes are distributed to the Board of Directors / Executive Committee.

Treasurer:

The Treasurer is responsible for the integrity of the fiscal affairs of the Chapter. The Treasurer serves as a key resource to the Chapters in the development of fiscal policy.

Past President:

The Past President is responsible as an advocate for and advisor to the President. The Past President is responsible for the special projects of the Chapter, reporting to the President.

Board Directors

The three Members at Large are elected to the Executive Committee for a two year term and represent the members needs to the Board of Directors / Executive Committee

Create a theme for the 2010 NM Rio Grande Chapter of CMSA's Annual Seminar

2009's theme was:

"Sailing the Rough Seas of Case Management"

**If your Theme is picked for the 2010 Seminar,
you will receive a massage from**



Winner to be announced at the Holiday Celebration!

Please email your theme idea to Linda Lunn at

LLunn@Heritagehomehealthcare.com

before 12/4/2009

Gary's Corner

"I'm Frustrated"

Glad to meet you, "frustrated", I'm Gary. How often do we say: "I'm swamped", "I'm angry", "I'm depressed"? Are we really? If someone cut you open, would "swamp" come out?

If you were to bump into a table, would you say "I'm bruised hip"? Language is so important. You're whole being "listens" when you talk. If you tell yourself that you're depressed, you will feel helpless and hopeless and will look for "villains" in your life to blame. If you instead say, "I'm feeling depressed right now", you are telling yourself that you are in a temporary situation (like "bruised hip") that you will soon be over. Much less hopeless.

Keep things in perspective and talk about how you're feeling right now. Then "own" getting to a more positive circumstance. You (and everyone around you) will benefit.

Contacts

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Membership Chair:

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(505) 453-2390

Program Chair:

Linda Lunn
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(505) 803-0254

Seminar Chair:

Carla Metzner
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(505) 272-6171

Newsletter Chair:

Monica Vickery
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(505) 272-4179

Website:

Michelle Tirado
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(505) 846-3629

Call for Grant Writers

The Rio Grande Chapter of CMSA could use your help if you know how to write very brief grants. The way that Pharmaceutical companies sponsor education and CMSA events has changed. They now need a very brief grant proposal to fund most items that used to be merely decided on by them and given to the our chapter. This task will be easy for someone familiar with the grant writing process. If you have skills in this area, we could all use your help to assist in funding next year's educational and networking events. Please call Gary Oppedahl at 828-3918 if you can help.

CMSA National Resources

- **Membership & Chapter Support:** Phone: (501) 225-2229 or
Toll-Free: (800) 216-2672 Email: cmsa@cmsa.org
- **Events & Education:** Phone: (501) 225-2229 or
Toll-Free: (800) 216-2672 Email: events@cmsa.org
- **Continuing Education:** Phone: (501) 225-2229 or
Toll-Free: (800) 216-2672 Email: ceinfo@cmsa.org
- **Corporate Partners, Exhibitors & Sponsors:** Email: partners@cmsa.org
- **Press & Media Communications:** Email: press@cmsa.org

Win - Win

- To keep seminar registration fees low, we called on our partners in the community to **HELP US**.
- Case managers need products, information and education.
- Vendors reach out to case managers through exhibiting to get their information to us.
- What a better way to accomplish this than at our yearly seminar!
- Our sponsors came through...**AGAIN**. Thank you!!!
WE NEED EACH OTHER



Cruise Sponsor: \$2500



ST. JUDE MEDICAL
MORE CONTROL. LESS RISK.

Yacht Sponsors: \$1500




Alliance
HOME HEALTH CARE
Home Care With Heart

Sail Sponsors: \$1000




Boehringer Ingelheim



CORAM
specialty infusion services



Kindred
Healthcare